

Confirm login ID

Participant Login

Enter your LoginID and password to login.

Please enter your "Login ID" and "password" for the AnswerNet written in the "Notice of Opening an Account in a Defined Contribution Pension Plan" using half-width (one-byte) characters.
If you have already changed your password, enter that instead.

◆ If you have forgotten your login ID,
If you have a registered email address, please click "Confirm login ID" to complete the procedure. If you do not have a registered email address, please contact the AnswerCenter above.

◆ If you have forgotten your password or if your account has been locked,
Please click "Reissue password" to complete the procedure.

LoginID	<input type="text"/>
Password	<input type="password"/>

[Using AnswerNet](#) [Password Storage](#) [Confirm login ID](#) [Reissue password](#)

*The service will not be available during the system maintenance period.

Login

1 Confirm login ID

If you have lost your login ID, click "Confirm login ID" to go to the login ID confirmation screen.

Confirm login ID

Confirm login ID

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Step1: Identity verification

Step2: Entering verification number

Step3: Transaction complete

Enter your registered information in the following fields and click the "Submit" button.

※Please enter your name in katakana as registered in your participant information. If your name is registered in English, please enter it in English.

※Please enter the email address that has been registered in your participant information.

If your email address has not been registered, please contact the AnswerCenter above.

※If you enter incorrect information and click the "Submit" button multiple times, this service will be suspended for 60 minutes.

※Even while this service ("Confirm login ID" function) is suspended, if you find your login ID, you can use the participant website (AnswerNet) by logging in at the login page. (You can also use the "Reissue password" function if you do not know your password.)

※If you use domain reception setting or other methods to prevent spam, please change your settings so that you can receive emails from us (answernet-idinfo@sjdo.co.jp).

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Please note that we assume no responsibility for any undelivered, delayed, or misdirected emails caused by your registered email address.

Name in Kana	◆Required	<input type="text"/> (full-width katakana) ex. ソンボロウ
Registered email address	◆Required	<input type="text"/> (half-width character)
Date of Birth (Christian era)	◆Required	<input type="text"/> (half-width digit) ex. January 8, 1975 = 19750108

Please enter one of the following: "Basic pension number", "Postal code" or "Employee number".

*Please enter the postal code of your registered home address.

*"Employee number" refers to an employee number or other reference number assigned by your employer to its corporate-type DC participant.

One of them is required.	Basic pension number	<input checked="" type="radio"/> <input type="text"/> (half-width digit)
	Postal code	<input type="radio"/> <input type="text"/> - <input type="text"/> (half-width digit)
	Employee number (only for corporate-type DC plans)	<input type="radio"/> <input type="text"/> (half-width alphanumeric)

←Return to previous screen

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Submit

1 Progress toward completion of the transaction

This section indicates which step you are currently at in the login ID confirmation process.

2 Registered information

(1) Name in Kana, Registered email address, Date of Birth (Christian era)

Please enter your name in katakana and email address as registered in the AnswerNet participant information. Please enter your date of birth in Christian era.

(2) Basic pension number, Postal code, Employee number (only for corporate-type DC plans)

Please press the radio button ◎ to enter one of the following: Basic pension number, Postal code or Employee number (only for corporate-type DC plans).

3 "Submit" button

Confirm the details you have entered, then click the "Submit" button.

The screen will move to "STEP2" and an email containing a "verification number" will be sent to your registered email address. Please do not close the "STEP2" screen displayed and check the email.

Confirm login ID

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Step1: Identity verification ▶ **Step2: Entering verification number** ▶ Step3: Transaction complete

“Verification number” has been sent to your registered email address. Please leave this screen open and check the email.
Please enter “verification number” shown in the email below and click the “Submit” button.

4 If you enter an incorrect verification number more than a certain number of times, or if 15 minutes have passed since the issuance of the verification number, the verification number will be invalid. Please start again from “Step 1: Identity verification”.

Verification number (half-width digit)
☐ Show verification number

[Return to previous screen](#) 5 **Submit**

4 Verification number

Please enter the "verification number" shown in the email.

The verification number will be shown on the screen by checking the " Show verification number" check box.

5 "Submit" button

Please check the verification number and click the "Submit" button.

An email containing your "login ID" will be sent to your registered email address.

Confirm login ID

Confirm login ID

Step1: Identity verification ▶ Step2: Entering verification number ▶ **Step3: Transaction complete**

Your login ID has been sent to your registered email address.
Thank you for using the service.

6 [Go to login screen](#)

7 [Go to password reissuance screen](#)

6 "Go to login screen"

If you know your registered password, click "Go to login screen" to move to the "login screen of the participant website" and log in.

7 "Go to password reissuance screen"

If you do not know your registered password, click "Go to password reissuance screen" to move to the "password reissuance screen". Please log in after obtaining a password.