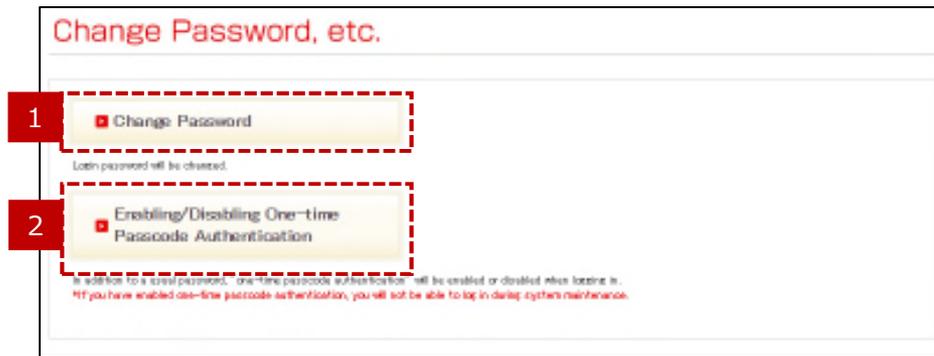


Change Password, etc.



1 Change Password

Login password will be changed.

2 Enabling/Disabling One Time Passcode Authentication

In addition to a usual password, "one-time password authentication" will be enabled or disabled when logging in.

Note:

If you enable One Time Passcode Authentication, you will not be able to use the AnswerNet during system maintenance (from midnight to 3:00 am every day, from midnight to 5:00 am on the 3rd Sundays).

Settings/Change of One-time Passcode Authentication

Settings/Change of One-time Passcode Authentication

1 Step1: One-time passcode authentication settings > Step2: Confirm > Step3: Complete

When logging in, two-factor authentication is achieved by enabling a one-time passcode in addition to your usual password. Once you enable "one-time passcode authentication", a different six-digit number will be sent to your registered mobile number or email address every time you log in. You can log in by entering the provided one-time passcode.

*During system maintenance (from midnight to 5am every day, from midnight to 5am on the third Sundays), you will not be able to log in as the system sending one-time passcode will be suspended.

*When selecting an email address as the delivery destination, please enter an email address in the "New Email Address" or choose one of the email addresses registered on the AnswerNet. (If you have not registered an email address, nothing will be displayed.)

If you use domain reception setting or other methods to prevent spam, please change your settings so that you can receive emails from us (answernet-pwinfo@sjdc.co.jp).

*If you want to register the email address you entered this time on the AnswerNet, please register it on "Confirm/Change Participant Information" screen separately after logging in.

*Mobile numbers and email addresses are partially masked to protect personal information.

Current Settings

One-time passcode authentication	Disabled
Delivery Destination	

One-time Passcode Settings

One-time passcode authentication	<input checked="" type="radio"/> Enabled <input type="radio"/> Disabled
Delivery Destination	SMS (Mobile Number) <input type="text"/>
	Email destination address <input type="text"/>
	New Email Address <input type="text"/>
	Registered Email Address(es)
	<input type="radio"/> Home : ans2****@city.com
	<input type="radio"/> Cell phone : k7agame271****@nsail.com

Return to previous screen

The information you have entered will be used only for one-time passcode authentication. Please click the "Confirm" button only if you agree with our "Policy for handling personal information". Please click [here](#) to confirm our "Policy for handling personal information".

4 Confirm

1 **Progress toward completion of the transaction**
This section indicates which step you are currently at in Enabling/Disabling One-time Passcode Authentication process.

2 **Current Settings**
This section indicates the current settings.

3 **One-time Passcode Settings**
This section enables/disables you to set up the use of One-time Passcode Authentication.

1) To enable

Press the radio button "Enabled."

Select the delivery destination of the one-time passcode.

You can select SMS (registerable only mobile numbers beginning with 090/080/070.) or Email address.

Please press the radio button . If you have registered your email address with AnswerNet, you can select your registered email address. If you selected an email address as your delivery destination, please make settings so that you can receive emails from our company (answernet-pwinfo@sjdc.co.jp).

2) Change to disable

Press the radio button "Disabled."

If you change the One-time Passcode Authentication to "Disabled," you do not need to enter "one-time passcode" in "STEP2: Confirmation".

4 **"Confirm" button**

Click "Confirm" if the details entered or specified are correct. The screen will move to "STEP2" and the "one-time passcode" will be notified to the registered delivery destination. Confirm the received "one-time passcode" without closing the "STEP2" screen.

Settings/Change of One-time Passcode Authentication

Settings/Change of One-time Passcode Authentication

Step 1: One-time passcode authentication settings > **Step 2: Confirm** > Step 3: Complete

A "one-time passcode" has been sent to your selected delivery destination.
Please enter the notified "one-time passcode" (half-width, six-digit number).
*Please enter it within 18 minutes.
Settings/changes will be made as follows. Please enter the one-time passcode and click the "Submit" button after you confirm the delivery destination.

One-time passcode authentication	Enabled
Delivery Destination	***-****-1143
One-time passcode	<input type="text"/>
	<input type="checkbox"/> Show one-time passcode

[← Return to previous screen](#) **Submit**

5

5 Enter the notified one-time passcode

Enter the one-time passcode you received.

6 "Submit" button

To set up One-time Passcode Authentication, click the "Submit" button.

Settings/Change of One-time Passcode Authentication

Settings/Change of One-time Passcode Authentication

Step 1: One-time passcode authentication settings | Step 2: Contents | Step 3: Complete

Settings/changes have been made as follows.

One-time passcode authentication	Enabled
Delivery Destination	xxx-xxxx-1143

7 Back to the top of "Settings/Change of One-time Passcode Authentication" [↑Page Top](#)

7 "Back to the top of "Settings/Change of One-time Passcode Authentication"

Click "Back to the top of "Settings/Change of One-time Passcode Authentication" " to move to the top of that screen.